

**American Continental Insurance Company
Continental Life Insurance Company
of Brentwood, Tennessee**

Aetna Companies

800 264.4000

**Genworth Life and Annuity Insurance Company
Genworth Life Insurance Company**

Genworth Financial Companies; policy administration by Aetna
Life Insurance Company and its affiliates

877 825.9337

[Date]

[AGT_NAME]

[AGT_ADDRESS1]

[AGT_ADDRESS2]

[AGT_ADDRESS3]

[AGT_CITY, AGT_STATE AGT_ZIP]

Dear [PH_NAME],

Welcome to the Aetna Senior Supplemental family of companies. We are pleased to inform you that your application for insurance has been approved.

Enclosed is your ID card that includes your policy number, effective date of coverage, and the product/plan that you have been approved for. You may use this ID card as proof of your insurance coverage.

If your provider of medical care (doctor or hospital) requires additional eligibility information, they are welcome to call our provider verification line at the appropriate phone number indicated above or go to our website, cont-life.com.

Within the next two to three weeks, you or your agent will receive your policy and a copy of your application in the mail. You will be instructed to review them carefully and notify us immediately if there are any discrepancies.

We truly appreciate you choosing our company for your insurance coverage. If you have any questions, please feel free to contact our Policyholder Services team at the appropriate phone number indicated above and one of our dedicated associates will be happy to assist. Thank you.

Sincerely,

Your Policyholder Services Team

cc: [AGT_NAME]

[PH_NAME]

[VAR_5]

[VAR_7]

[VAR_6]

P.O. Box 1068, Brentwood, TN 37027, cont-life.com